



3-Year Warranty

The Technical Air Products (TAP) 3-Year Warranty covers all new products manufactured by TAP. Technical Air Products warrants that its manufactured products will be free from defects in material and workmanship for a period of 3 years from date of original delivery.

Written notice of any claimed defect must be given to TAP within the warranty period and within thirty (30) days after such defect is discovered. Liability under this warranty is limited to either replacing or repairing, at TAP's election, any part or parts deemed defective after examination by TAP or an Authorized Service Representative. Any TAP product, or any of its parts, returned by the customer to TAP or an Authorized Service Representative via prepaid transportation, and which is found to be defective, will be repaired or replaced and returned to the customer prepaid. On the other hand, should a part be found not defective, inspection and handling charges may be charged to the customer or Authorized Service Representative by TAP.

This warranty does not apply to any TAP products, or component part(s), that have been subjected to misuse, accident, vandalism, environmental conditions, improper handling or application, maintenance neglect, including lack of lubricants or fluids; nor does it extend to the TAP products and/or parts which have been repaired or altered outside of TAP's plant or the facility of an Authorized Service Representative without the permission of TAP.

This warranty does not apply to routine maintenance or wearable parts, such as, but not limited to, filters, vinyl curtains, gasketing or sealing materials, etc. Moreover, this warranty does not extend beyond its original term for any TAP products or part replaced or repaired under warranty.

This warranty does not cover or provide credit for the following: product rental or other substitute equipment; certification or testing expenses, loss of time, income, sales or profits; loss of the use of product; lodging; telephone calls or communication expense; lift truck; storage fees; injury or death to persons, or damage or destruction of property; or consequential, incidental or punitive damages.

Labor Allowance: A labor allowance may be issued upon request at TAP's discretion. Allowable labor hours and a per hour labor rate will be determined by TAP on a case-by-case basis.

Warranty Claim Procedure: When a warranty situation arises, it is essential that the customer contact TAP's Customer Service Department at +1 616-863-9115, or customerservice@technicalairproducts.com. The customer will need to provide TAP with the product part number/serial number, and date of order. A customer service representative will analyze the problem and determine the next steps. In many cases TAP's technical support personnel will be able to analyze the problem and recommend adjustments that will solve the problem and reduce downtime. If further service is required, a TAP customer service representative will work with customer personnel to arrange a service provider and/or parts be sent to your facility for the repair as quickly as possible.

EXCEPT AS SET FORTH ABOVE, ALL WARRANTIES, CONDITIONS, REPRESENTATIONS, INDEMNITIES AND GUARANTEES, EXPRESS OR IMPLIED, WHETHER ARISING BY STATUTE, CUSTOM OF TRADE OR UNDER ORAL OR WRITTEN STATEMENTS MADE BY OR ON BEHALF OF TAP NEGOTIATIONS WITH CUSTOMER, DISTRIBUTOR, DEALER OR ANY REPRESENTATIVE, ARE HEREBY OVERWRITTEN AND EXCLUDED, AND NO LIABILITY SHALL ATTACH TO TAP, EITHER IN CONTRACT OR IN TORT, OR STRICT LIABILITY IN TORT, FOR ANY DAMAGE TO PROPERTY, LOSS OF PROFITS, DAMAGES, COSTS, CHARGES, LIABILITY OR EXPENSES, WHETHER DIRECT OR INDIRECT, CONSEQUENTIAL OR OTHERWISE, WHICH ARISE OUT OF OR IN CONNECTION WITH THE SALE OR USE OF ANY TAP PRODUCT OR THE SUPPLY OF SERVICES.

SUBJECT TO CHANGE WITHOUT NOTICE.